Miller Toyota
Culver City

RECOMMENDED ACTION PLAN

Thank you for allowing us to help you maintain your vehicle. In our effort to help you keep your vehicle operating at peak performance, we have assembled this customized Recommended Treatment Plan that addresses the needs of your vehicle. Please review its contents and let your advisor know which services you would like us to perform today. If you have any questions or concerns please don't hesitate to contact us. We are here to help you.

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Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. 30,000 MILE FACTORY MINIMUM REQUIREMENT SERVICE (2004 & NEWER CARS & VANS)
- ✓ B. PERFORM TOYOTA QUALITY VEHICLE INSPECTION
- ✓ C. PERFORM CAR WASH

Package Results

Miller Toyota World Class Insp

Failed Task	Observation	Recommendation
Inspect cabin air filter (if equipped)	REC. CABIN AIR FILTER	INSTALL CABIN AIR FILTER
Rear brake lining	Brakes need to be cleaned and adjusted	Clean and adjust rear brakes
Maintenance Needs	Dirty throttle body and fuel injectors	• Perform fuel injection (EFI) service • Perform throttle body service

Passed Task	Observation	Recommendation
Front brake lining	5 mm or greater (disc)	
LF tire tread depth	7/32" (5 mm) or greater	
RF tire tread depth	7/32" (5 mm) or greater	
LR tire tread depth	7/32" (5 mm) or greater	
RR tire tread depth	7/32" (5 mm) or greater	

Passed Tasks

- ✓ Windshield washer spray, wiper operation and wiper blades
- ✓ Windshield for cracks, chips and pitting
- ✓ Turn signals
- ✓ Steering and steering linkages
- ✓ Shocks/struts and other suspension components for leaks and/or damage
- ✓ Radiator and heater hoses for leaks
- ✓ Oil and/or fluid leaks
- ✓ Horn
- ✓ Hazard lights
- ✓ Exterior lamps
- ✓ Exhaust system (leaks, damage, loose parts)
- ✓ Engine cooling system, hoses and clamps
- ✓ Engine air filter
- ✓ Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)
- ✓ Constant velocity (CV) drive axle boots (if equipped)
- ✓ Brake system (including lines, hoses, and parking brake) and wheel end for end-play and bearing noise
- ✓ Brake lamps
- ✓ Air-conditioning hoses for leaks

- ✓ Accessory drive belt(s)
- ✓ Transmission (if equipped with dipstick)
- ✓ Coolant recovery reservoir
- ✓ Front brake lining
- ✓ LR tire tread depth
- ✓ Check battery performance
- ✓ Power steering
- ✓ Brake reservoir
- ✓ LF tire tread depth
- ✓ RR tire tread depth
- ✓ Window washer
- ✓ Engine oil
- ✓ Motor Mounts
- ✓ RF tire tread depth
- ✓ Inspect overall tire condition (all tires)



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Cost	Declined	Approved
A. 30,000 MILE FACTORY MINIMUM REQUIREMENT SERVICE (2004 & NEWER CARS & VANS)	$0.00		X
B. PERFORM TOYOTA QUALITY VEHICLE INSPECTION	$0.00		X
C. PERFORM CAR WASH	$0.00		X

Package Results	Status	Cost	Declined	Approved
INSTALL CABIN AIR FILTER	Fail	$89.99	X	
Clean and adjust rear brakes	Fail	$64.99	X	
Perform fuel injection (EFI) service	Fail	$249.99	X	
Perform throttle body service	Fail	$0.00	X	

Totals, Taxes and Fees	Cost	Declined	Approved
Estimate Subtotal	$404.97	$404.97	$0.00
Tax 0.00%			$0.00
TAX NOT INCLUDED			$0.00
Estimate Total			**$0.00**